

## WASH CLUB- TERMS AND CONDITIONS

## 19th December 2021

## Version 1.1

- 1. Legana Car Wash (LCW) Wash Club can only be associated with one vehicle. If you purchase a new vehicle or change registration, simply contact us to update your information: admin@leganacarwash.com.au
- 2. Wash Club Membership is for personal use only. Taxis, limos, and any other commercial vehicles may only apply for the Non-peak Wash Club Option.
- 3. A fair use policy applies to use of the Car Wash Club and excessive use of the auto wash will lead to a warning in the first instance and cancellation of membership for excessive use after the warning.
- 4. LCW reserves the right to Cancel or Suspend any memberships, in its absolute discretion, due to misuse or for not following any of the Terms and Conditions. Misuse includes, but not limited to, sharing the Wash Club card with other people and/or with other vehicles, not using the service as intended, causing damage to the auto wash machine, etc.
- 5. Where there are two or more vehicles that join the Wash Club under the same account (such as a corporate account), then the following discounts apply:
  - a. 2-3 vehicles -5% discount
  - b. 4 or more vehicles 10% discount
- 6. LCW Wash Club members must contact LCW if any information changes (Vehicle, contact details, etc).

- 7. LCW Wash Club fees are invoiced to you each month in advance and each month thereafter, until such time as the agreement is terminated by you or *Legana Car Wash Pty Ltd ATF Legana Car Wash Unit Trust*. This is a recurring charge.
- 8. The LCW Wash Club is month to month, there are no hidden cancellation charges or long-term commitment contracts.
- 9. In the event that you would like to cancel your membership, LCW must receive written notice via email to admin@leganacarwash.com.au at least 7 days before your billing date.
- 10. No refunds or credits will be given for partial periods.
- 11. If you elect to use the autopay option, you agree that the credit card provided will be automatically charged each month for your chosen LCW Wash Club program. You also agree that you waive any and all right to withhold or delay payment of the related credit card charges, whether as described by your credit card provider or otherwise. If we are unable to charge a credit/debit card for any reason, the customer's membership will be deactivated.
- 12. LCW reserves the right to shorten hours of operation due to business needs or inclement weather conditions at its sole discretion.
- 13. In the event Wash Club pricing or terms and conditions change, the latest information will be posted on our website and at our carwash site. Price changes will take immediate effect for new customers and will be applied after 30 days-notice to existing customers.
- 14. The Wash Club is not to be used in conjunction with any form of Discounts or Promotions, other than described in these terms and conditions.
- 15. You will be bound by the LCW Carwash Conditions as well as all the conditions listed above.